

Our Commitment



Agave Partners is committed to providing you with peace of mind when it comes to your use of computers and technology. With our focus on your computers and network, you will have peace of mind knowing that the systems supporting your business livelihood are safe and secure.

— Joe Vohwinkel



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Small Office/ Home Office Tech Solutions



919-815-2212

Maintenance Packages

Basic System Baseline **\$245**

(up to 3 hours)

Establishes a known checkpoint for your existing computer. This service is an ideal starting point for the Monthly Tune-Up.

- Confirm/install security updates
- Verify security settings
- Virus scan key areas
- De-clutter file systems
- Baseline installed hardware & software

Monthly Tune-Up **\$90**

(1 hour)

Keeps your system updated and running smoothly.

- Confirm/install security updates
- Virus scan key areas
- De-clutter file systems

Extended System Baseline **\$445**

(up to 6 hours)

Establishes a known checkpoint for your existing computer. Basic System Baseline, plus

- Run disk checks and optimize hard drive
- Remove spyware
- Personalize system settings
- Review & adjust startup process list
- Create baseline backup (up to ~9Gb on DVD)

Extended Monthly Tune-Up **\$170**

(2 hours)

Keeps your system updated and running smoothly. Basic Monthly Tune-Up, plus

- Run disk checks and optimize hard drive
- Scan for & remove spyware
- Review & adjust startup process list
- Backup data files (up to ~4Gb on DVD)

Installations

New Computer Installation **\$245**

(up to 3 hours)

Takes your system out of the box and has it ready on your desk for you.

- Install and configure software
- Verify all software is up-to-date
- Personalize system settings
- Review & adjust startup process list
- Create baseline backup (up to ~9Gb on DVD)

System Migration **\$245**

(up to 3 hours)

Moves your files and settings from your old computer to the new one.

(Discounted when completed in conjunction with a New Computer Installation.)

Basic Network Installation **\$170**

(up to 2 hours)

Our Basic Network Installation connects and configures up to 3 computers and a printer with MS Windows File & Printer Sharing.

Configure Wireless Security **\$75**

The majority of wireless networks are running without security. Not only does this provide outsiders with access to your internet connection, it also provides them with access to your wireless-connected computers. We update your wireless network to allow only the properly authorized systems to connect.

On-site Problem Resolution **\$90 / hr**

When things do not work as expected, computers cause stress. We will resolve your hardware and software problems to hold the stress to a minimum.

(Discounted for clients on a maintenance plan.)

Extended Services

Visit www.agave-partners.com for more information on our extended services, or call to discuss your specific needs.

Additional services are available at an hourly rate of \$90 or on a proposal / contract basis.

Security

Start with a Security Review. Solutions can end with a basic consultation or extend to include confidential electronic communications, gateway security systems and remote access solutions.

Task Oriented Training

You identify the area of focus. Following each session we provide you with written notes to help your retention and keep things fresh.

Research & Recommend

We discuss your specific needs, research the options and provide you with a formal, objective recommendation.

Workshops

We develop and lead custom, hands-on workshops for groups of 5 to 15. Call to discuss your needs or ideas.

Network Design

We work with you to define your requirements, identify the right components, install and configure them properly, and then provide the necessary training to have you using your network effectively.

Web Site Development

If you are just getting started, we get your web site hosted with a service provider. For existing web sites, we support your continued maintenance and development needs.